



King County Healthcare Coalition
Management Report – March 2008



Contents

3 **Staffing Update**

3 **Grant Opportunities**
Competitive and Non Competitive

4 **Recent Accomplishments & Updates**
4.....*Alternate Care Facilities*
4.....*Regional Medical Resource Center*
5.....*Volunteer Management System*
5.....*Training and Exercises*
6.....*Healthcare Coalition Evaluation*
6.....*Healthcare Worker Survey*
7.....*Business Resiliency Workshops*
7.....*Emergency Department Saturation Project*
8.....*Regional Medical Evacuation & Patient Tracking Mutual Aid Plan*

8 **Immediate Priorities**

8 **Follow Up Items**
Pending Agenda Items from previous Executive Council Meeting held in September 2007

9 **Appendix A**
Federal Funding Opportunity for Washington State and the King County Healthcare Coalition

11 **Appendix B**
A current listing of all Emergency Preparedness Enhancement Grant/Contract Awardees

Staffing Updates

- In November, Public Health hired Bryan Heartsfield to coordinate health and medical field operations for the region. Field operations include coordination of the Volunteer Management System, Strategic National Stockpile Coordination and Alternate Care Facilities. This position is funded by the ASPR competitive grant.
- Lydia Ortega was promoted to a project manager position to support the management of the workshops and small grants for the nonhospital providers. She will also continue to support the development of the newsletter and keep websites updated. Lydia's position is currently funded by the ASPR competitive grant. Que Mathis was hired to replace Lydia in the administrative assistant position.
- Aimee Welch resigned her position as MOU Planner and Ambulatory Care Liaison in January 2008. We currently have a posting open for this position.

Grant Opportunities

1

ASPR Healthcare Facilities Partnership Grant - Competitive

- We have been informed by ASPR that there will not be a Healthcare Partnership Competitive grant opportunity in 2008. ASPR and Congress received significant pushback from the States about the direct funding to local partnerships thus "bypassing the States". ASPR will be evaluating the success of this year's partnership grants and may decide to provide them again in 2009.

2

ASPR Hospital Preparedness Grant – Non-Competitive

- This grant has been received by the hospitals in the region since 2003 (formerly HRSA Bioterrorism Preparedness Grants). Our region received \$950,000 in 2007 from this grant. It has decreased by approximately 10% annually since the beginning of the grant. We do not yet know the level of funding for the 2008 non-competitive grant but we anticipate approximately \$900,000.

3

CDC Grant - Competitive

- Eligible Applicants – State Health Departments
- I-57 (this number seems strange...) awards of \$100,000 - \$1million totaling \$24 million
- 1 year grant (May 2008 – April 2009)
- Public Health and the Coalition submitted a proposal for this grant
- Awardees should be notified by April 18, 2008. Cynthia will email the Executive Council upon notification that our application has been approved .
- A summary of the Public Health and King County Healthcare Coalition proposal is included in Appendix A

4

Homeland Security- Regional Catastrophic Preparedness Grant Program

- Eligible Applicants – High risk urban areas and surrounding regions
- Non-Competitive - \$2million, Competitive - \$5million
- 2 year grant (Est. July 2008 – June 2010)
- Public Health and the Coalition are working with emergency management partners in the region to clarify the process and to determine if we can develop a competitive application that will further the work of Public Health and the Healthcare Coalition
- Application Deadline: May 1, 2008

Recent Accomplishments/Updates

1

Completion of our first annual report. We are in our third printing of the report to fill orders from individuals and organizations. To date we have distributed approximately 900 reports.

2

A very successful all-Executive meeting! A special thanks to Johnese Spisso, Dr. Grossman, and Dr. Fleming for speaking at the meeting and to all Executive Council members who were able to attend. Feedback from the meeting has been extremely positive. If you have any comments or suggestions for next year's meeting please contact Cynthia Dold.

3

Submission of the CDC Competitive Grant Application to Washington State Department of Health and the CDC.

4

Alternate Care Facilities (ACF)

- The ACF clinical committee has developed a medical equipment purchase list in conjunction with the medical scope of practice. These items have been prioritized and will be funded partially by 2006 Homeland Security funds. We have submitted a proposal to the Urban Area Security Initiative (UASI) for FY2008 funding to cover the remaining equipment.
- March 25, 2008 is the first ACF exercise located at Exhibition Hall, Seattle Center. This is a logistical exercise focused on personnel mobilization, equipment set up, and site evaluation. 45 Volunteers have registered to participate from the Volunteer Management System and another 30 Public Health staff with logistics training will participate.

5

Regional Medical Resource Center (RMRC)

- KCHHealthTrac has now been rolled out to all hospitals in King County. A comprehensive Train-the-Trainer session was conducted in January. Mental Health providers in King County will be finished with their configuration process in the next six weeks and are working toward a fall training session. We will have a revised rollout schedule for approval at the May Executive Council meeting.

- Harborview Medical Center has decided to transition from the Hospital Capacity Website to KCHHealthTrac for bed tracking in the region as well. The RMRC will be working with Harborview staff and all hospitals to make that transition in May/June of 2008. Currently, the Hospital Capacity Website manages bed tracking for roughly half of the state. Consequently, Harborview and Public Health are working with the State Department of Health to discuss the possibility of expanding KCHHealthTrac to other interested regions that currently use the Hospital Capacity Website. Harborview is interested in completely closing out the Hospital Capacity Website by December 31, 2008.
- The RMRC deployed a series of vendor interdependencies surveys in late 2007 that highlighted critical areas where hospitals may be relying on the same vendor for services during an emergency. It also provided invaluable information for staff to evaluate critical infrastructure impacts during a major event.
- The RMRC worked with the Department of Health and Human Services to approve Telecommunications Service Priority (TSP) applications for the following healthcare sectors: Non-hospital based clinics, skilled nursing facilities, home health nursing agencies, mental health organizations, pharmaceutical vendors, and dialysis providers. A TSP approved application will ensure priority restoration of telephone service during a disaster. To our knowledge, we are the first jurisdiction in the country to ask for TSP for such a broad spectrum of the healthcare agencies, so we hope this will help set a precedent and encourage progress in this area nationally.

6

Volunteer Management System (VMS)

VMS is our overarching management system of all health and medical volunteer support within the region. VMS will manage the following types of volunteers: Medical Reserve Corps, Volunteer Groups (Faith based, Professional Organizations, Healthcare Organizations), spontaneous volunteers, and non-medical labor pool to assist in the health and medical response.

- VMS Operational Plan (Draft) was compiled February 6, 2008. This plan incorporates the requirements outlined in the federal Emergency Systems for Advance Registration of Volunteer Health Professionals (ESAR-VHP) as well as the incorporation of the Public Health Medical Reserve Corps.
- PHSKC currently has 120 volunteers registered in the Medical Reserve Corps system and we have begun selective recruitments of medical professionals in order to assist in staffing Alternate Care Facilities and improve readiness. Our goal is to maintain 600 or more eligible volunteers in the PHSKC database.

7

Training and Exercises

- On March 5th, a Tri-County Sound Shake exercise tested regional response to a catastrophic earthquake. The Coalition is currently developing an after action report from the exercise. There were many areas where coordination and communication can be improved to help sustain healthcare system operations.

- In May, the Coalition will host a series of healthcare facility emergency pharmaceutical dispensing workshops. This is being done in preparation for the Full Scale Exercise in November. These workshops will assist healthcare providers in their planning to dispense pharmaceuticals to staff in an urgent manner during an emergency and will provide templates for internal facility planning. There will also be a Multi-agency Coordinating Group training for the Executive Council at the May meeting in preparation for the November exercise.
- Public Health - Seattle & King County, in coordination with the Washington State Department of Health and the Healthcare Coalition, will be hosting a Full Scale Exercise on November 14th, 17th and 18th. The goals for healthcare are to receive a delivery of a Strategic National Stockpile (SNS) and to test internal dispensing plans. The exercise will also test activation of the Multi Agency Coordinating Group in which the Executive Council and the Local Health Officer participate. We will activate an ACF at Seattle Center and test all aspects of staffing, operations, logistics, and communication capabilities. Executive Council members are welcome to observe this portion of the exercise if you are interested.

8

Healthcare Coalition Evaluation

The Northwest Center for Public Health Practice at the University of Washington has been hired to conduct a program evaluation of the Healthcare Coalition. Lessons derived from this process will help improve the Coalition's ability to provide regional and organizational programming and will provide valuable information to assist jurisdictions around the country as they build their own healthcare partnerships.

- A core component of the evaluation is key informant interviews with a sample of executives and operational level staff from our regional healthcare organizations. This includes some of the Executive Council members, local and state officials from government, public health and emergency management and Healthcare Coalition staff
 - Key informant interviews are underway and will be completed in early April
- Preliminary findings from the evaluation will be presented at the May Executive Council meeting.

9

Healthcare Worker Survey

The Coalition and the Northwest Center for Public Health Practice at the University of Washington have partnered to conduct a survey of regional healthcare workers regarding their ability and willingness to report to work during an emergency or disaster. Information derived from this survey will help improve our regional understanding of impediments to healthcare workers' ability and willingness to report to work. Specifically, the survey will help identify:

- Potential staffing shortages by healthcare sector
- Regional and other barriers (such as transportation)
- Mitigation strategies to address barriers, thereby increasing the likelihood of staff reporting to work during disasters

- The survey will be administered to all sectors represented within the Healthcare Coalition, with the goal of surveying both clinical and non-clinical healthcare workers.
- To date, the survey tool has been completed, and the Northwest Center is in the process of obtaining approval from the Institutional Review Board at the University of Washington.
- The sampling strategy is currently being finalized so that it includes a broad range of healthcare workers from all sectors represented by the Coalition and that the agencies and workforce that are sampled are geographically diverse to ensure representation across both sector and emergency planning zone (City of Seattle, North and East County and South County).
- The current goal is to have the survey in the field by end of April with data analysis completed in the fall.

10

Business Resiliency Workshops and Grants

- Staff have been working to develop a comprehensive workshop specifically for non-hospital healthcare providers to address the fundamentals of business resiliency and regional preparedness that will be hosted in April and May of 2008. Thank you to Pam Piering, Patty Mulhern, and Jean Robertson for their willingness to provide the keynote presentation at these workshops!
- To encourage organizational preparedness and to further regional preparedness efforts staff have developed a small and large grant program. To date, we have done marketing to over 600 new non-hospital providers. We have funded nine organizations with large grants which are approximately \$24,000 and we are projecting funding 118 small grants of \$2499. The list of awarded agencies is included in the appendix B.
- As part of the workshops and the grant process, organizations will be required to perform an assessment and develop or update their emergency response plan.
- The Northwest Center for Public Health Practice will be evaluating the effectiveness and usefulness of the grants and workshops to inform future programming.

11

Emergency Department Saturation Project

Public Health, Harborview, and Washington State Hospital Association leadership have been discussing how to improve coordination and planning around the ED saturation challenges in our region and are recommending that the region leverage the expertise, resources and structure of the Healthcare Coalition to help address these issues. Harborview is in the process of identifying a lead physician to spearhead the effort and to pull together a steering committee that will address the following:

- Review the current regional emergency department saturation policy
- Review the national literature and other communities response to this problem
- Create recommendations on how to utilize KCHHealthTrac to allow for more transparent and robust data management
- Develop and present a systems strategy to the Healthcare Coalition, Public Health, and WSHA leadership on how our region can better facilitate and manage this problem in the future

12

Regional Medical Evacuation and Patient Tracking Mutual Aid Plan

The meetings to develop a medical evacuation and patient tracking plan for the region with participation from healthcare partners, EMS, fire, police and other critical logistical partners began in February

- There will be a series of expertise meetings on patient placement, financial reimbursement, health information management, call center management, transportation, pharmaceuticals, and supplies in March
- This goal is to have a draft plan by May

Immediate Priorities

- Develop training for Executive Council members for the May meeting to prepare them for their participation in the November exercise.
- Launch Coalition ED Saturation planning
- Host business resiliency workshops in April and May for non-hospital providers
- Complete a draft of the Regional Medical Evacuation and Patient Tracking Mutual Aid plan
- Complete Healthcare Coalition Program Evaluation
- Launch the Healthcare Worker Survey

Follow Up Items from Prior Executive Council Meeting

- Following up with labor organizations to participate as partners to the Coalition is pending.
- Developing an Alternate Care Facilities budget for Seattle Center. After we finalize this budget we will extrapolate for other potential facilities identified throughout King County. We should have an estimated program budget by the May meeting

Next Executive Council Meeting

- **Wednesday, May 21, 2008, 3:00-5:00pm, Group Health Central**

To: Healthcare Coalition Executive Council
From: Cynthia Dold
Date: March 28, 2008
Re: Federal Funding Opportunity for Washington State and the King County Healthcare Coalition

Background

The Center's for Disease Control (CDC) has released a new competitive preparedness grant opportunity for which all states can apply. On Tuesday, February 4th, we were informed by the Washington State Department of Health that Public Health Seattle and King County and the King County Healthcare Coalition can submit local applications to the state for submission. The awards address seven categories and range from \$100,000 to \$1,000,000 depending on the category. This is the first year that this grant has been made available. The deadline for applications is March 17, 2008.

We wanted to inform the Executive Council that Public Health and the Coalition will be submitting applications for approximately \$1,500,000. The funds will be used to:

- Develop and host public engagement sessions on pandemic flu preparedness planning assumptions and strategies to inform Public Health and Healthcare Coalition decision-making
- Develop a process and operational plan for the prioritization of and delivery of essential services during pandemic flu
- Further develop regional call center coordination capability
- Develop an operational plan for management of methadone provision during emergencies

Grant Purpose

The CDC competitive awards are intended to support further development of demonstration projects that improve state and local levels of pandemic flu preparedness. Applicant proposals should address the following categories:

1. Public Engagement
2. Laboratory Surveillance
3. State-based Immunization Systems
4. State-based electronic mortality reporting systems
5. Healthcare Essential Services Collaborative Planning
6. At-Risk Populations Planning
7. Antiviral Drug Distribution to Isolated and Quarantined Individuals

Public Health and Healthcare Coalition Proposal

The Public Health and King County Healthcare Coalition proposals build on existing infrastructure, partnerships and experience to better inform and expand operational response capabilities for the health and medical response. Grant funds will be targeted to support the following initiatives:

Public Engagement

1. \$200,000 Public Engagement Sessions

Develop and host public engagement sessions that address policy decisions related to pandemic flu, with a particular emphasis on engaging vulnerable populations. The sessions will involve meeting with stakeholders who serve vulnerable populations, as well as partnering with community-based-organizations (CBOs) to conduct public engagement sessions within targeted communities.

Healthcare Prioritization of Essential Services

1. \$200,000 Prioritization of Essential Services

Contract with the Northwest Center for Public Health Practice to develop and implement a regional survey of health care workers' willingness to report to work during emergency situations. The survey will provide valuable information for developing regional and organizational mitigation strategies to maximize the number of staff who report to work during emergencies.

2. \$250,000 Call Center Coordination

Contract with an experienced consultant to enhance our medical preparedness and response plans through the development of a medical evacuation plan for the region with participation from healthcare partners, EMS, fire departments, police and emergency management ,staff time for the development of mutual aid agreements, training costs

3. \$50,000 Legal

Contract with an experienced consultant to enhance our medical preparedness and response plans through the development of a medical evacuation plan for the region with participation from healthcare partners, EMS, fire departments, police and emergency management ,staff time for the development of mutual aid agreements, training costs

At Risk Populations

1. \$200,000 Methadone Provider Preparedness

Continue work the Methadone Preparedness Committee to ensure continuity of care during emergencies, including pandemic flu, for those enrolled in an Opioid Treatment Program and for individuals in need who are not currently enrolled in a program. The Committee will collaborate with the Northwest Center for Public Health Practice to document their process, develop an operational plan, and test the plan with a tabletop.

Antiviral Distribution

2. \$200,000 Antiviral Distribution for Isolated and Quarantined Individuals

Develop and test strategies that improve the communities ability to distribute antivirals during pandemic flu. Strategies will include which include the development and implementation of collaborative therapy agreements with physicians, analyzing and testing the use of drive thru pharmacies, and further defining and testing the role of home health agencies.

Grant Administration

1. \$245,760 Fringe Benefits/Indirect Rate (15.36%),

Further Information

If interested, the link below provides more information about the grant.

<http://www.cdc.gov/od/pgo/funding/TP08-802.htm>

If you have any questions about the grant please contact Cynthia Dold at 206.263.8715 or cynthia.dold@kingcounty.gov.

Large Contract Awardees (Up to \$24,000)

Name	Designation	Scope of Work
Aging and Disability Services	Long Term Care	home care table top exercise & written evaluation of the exercise
Friends of Youth	Mental Health	Communication Plan, Community Relationship & Resource Plan
Visiting Nurse Services	Long Term Care	Medical Needs Disaster Registry
Northwest Kidney Center	Specialty	Emergency Call Center Planning
Seattle Cancer Care Alliance	Specialty	Disaster Kits, Equipment, Communication & Evaluation Plan
Puget Sound Blood Center	Specialty	Emergency Backup Generator
Providence Senior & Community Services	Long Term Care	Consultant, communication plan
The Summit At First Hill	Long Term Care	Neighborhood outreach program
King County Medical Society	Ambulatory	Training to Specialty Physicians

Small Contract Awardees (\$2499.00)

Name	Designation	LTC Specificity
A Caring Adult Family Day Home	Long Term Care	Adult Family Home
ACAP Child and Family Services	Pediatric Sector	
Amicable Healthcare (BY MAIL)	Long Term Care	Home Care
Asian Counseling and Referral Services	Behavioral Health	
Auburn Adult Family Home LLC	Long Term Care	Adult Day Health
CAMELOT - Barclay Group Home	Long Term Care	Adult Family Home
CAMELOT - Bedford	Long Term Care	Adult Family Home
CAMELOT - Brookhaven	Long Term Care	Adult Family Home
CAMELOT - Camelot Main Branch	Long Term Care	Adult Family Home
CAMELOT - Carlton	Long Term Care	Adult Family Home
CAMELOT - Chelsea	Long Term Care	Adult Family Home
CAMELOT - SL	Long Term Care	Adult Family Home
Catholic Community Services	Long Term Care	Home Care
Center for Human Services	Behavioral Health	
Chateau at Valley Center	Long Term Care	Boarding Home
Chesterfield Health Services, Inc	Long Term Care	Home Care
Childhaven	Pediatric Sector	
Circle of Friends	Long Term Care	Adult Day Health
Community Psychiatric Clinic	Behavioral Health	
Consejo Counseling	Behavioral Health	
Corinthians Healthcare	Long Term Care	Home Care
Crisis Clinic	Behavioral Health	
Dana Horita	Long Term Care	Adult Family Home
Elder Health Northwest Connections	Long Term Care	Adult Day Health
Elder Health Northwest Home Care	Long Term Care	Adult Day Health
Elder Health Northwest Jefferson Terrace	Long Term Care	Adult Day Health
Elder Health Northwest Ravenna	Long Term Care	Adult Day Health
Elder Health Northwest South Branch	Long Term Care	Adult Day Health
Exeter House	Long Term Care	Boarding & Nursing Home
Faerland Terrace	Long Term Care	Home Health
FRIENDS of YOUTH - Avondale	Behavioral Health	
FRIENDS of YOUTH - Bothell	Behavioral Health	

Small Contract Awardees Continued

Name	Designation	LTC Specificity
FRIENDS of YOUTH - Duvall Youth and Family	Behavioral Health	
FRIENDS of YOUTH - Griffin Home	Behavioral Health	
FRIENDS of YOUTH - Howard's House	Behavioral Health	
FRIENDS of YOUTH - Kirkland	Behavioral Health	
FRIENDS of YOUTH - KTUB	Behavioral Health	
FRIENDS of YOUTH - Matsen House	Behavioral Health	
FRIENDS of YOUTH - McEachern	Behavioral Health	
FRIENDS of YOUTH - New Ground Kirkland	Behavioral Health	
FRIENDS of YOUTH - Sandpoint	Behavioral Health	
FRIENDS of YOUTH - Sound Mental Health	Behavioral Health	
FRIENDS of YOUTH - Youth Haven Bellevue	Behavioral Health	
FRIENDS of YOUTH - Youth Haven Kenmore	Behavioral Health	
FRIENDS OF YOUTH- Issaquah	Behavioral Health	
Garden Grove Adult Family	Long Term Care	Adult Family Home
Golden Hearth	Long Term Care	Boarding Home
Hidden Gardens Family Home	Long Term Care	Adult Family Home
Kent Youth and Family Services	Behavioral Health	
Kin On Community Health Care	Long Term Care	Home Care
KinOn	Long Term Care	Nursing Home
Lake Vue Gardens	Long Term Care	Nursing Home
Life Care Center West Seattle	Long Term Care	Nursing Home
Northhaven Assisted Living	Long Term Care	Boarding Home
Overlake Terrace	Long Term Care	Boarding Home
Pioneer Counseling Services	Behavioral Health	
Providence Home Health	Long Term Care	Nursing Home
Providence Marianwood	Long Term Care	Nursing Home
Qliance Medical Group of Washington, PC	Ambulatory Care	
Raging River Recovery Center	Behavioral Health	
Recovery Centers of King County	Behavioral Health	
Recovery Centers -Sobering Center	Behavioral Health	
Ruth Dykeman Children's Center	Behavioral Health	
Ryther Child Center	Behavioral Health	
Saint Anne Nursing & Rehabilitation	Long Term Care	Nursing Home
Seattle Cancer Care Alliance	Ambulatory Care	
Seattle Children's Home	Behavioral Health	
Stafford Suites	Long Term Care	Boarding Home
The ALS Association	Specialty	
Therapeutic Health Services-CYFS	Behavioral Health	
Therapeutic Health Services—Eastside	Behavioral Health	
Therapeutic Health Services—Rainier	Behavioral Health	
Therapeutic Health Services—Seneca	Behavioral Health	
Therapeutic Health Services—Shoreline	Behavioral Health	
Therapeutic Health Services—Summit	Behavioral Health	
Tourette Syndrome Association	Behavioral Health	
Transitional Resources	Behavioral Health	
Valley Cities Counseling and Consultation	Behavioral Health	
Vashon Community Care Center	Long Term Care	Adult Day, Nursing Home
Washington Care Center	Long Term Care	Nursing Home